

Andy Castledine

BSc (hons) MCIRO CMILT

Profession

Rail Operations/Technical Advisory

Years of Rail Experience

22

Professional Background

Andy Castledine can offer his skills and expertise to provide you the bespoke support you're looking for. Whether you need help to develop rail tender documents, operational concepts, or readiness plans; explore resource strategies, stations operations, trade union engagement, develop timetables and strategy, performance, and KPI management or service delivery/recovery.

With over 20 years' experience from the frontline to the executive level, Andy has a deep understanding of railway operations and so can provide you with advice, support, and guidance on rail operating business in the UK and overseas.

This experience has been gained in senior positions across the UK Rail sector and overseas, including recent roles Operations & Performance Director, Lead Operations Technical Advisor, Operations Lead, Head of Operations, Head of Business Assurance as well as various service delivery and operational roles in the early years of his career.

A confident, knowledgeable and versatile rail operations specialist who is comfortable working with a wide range of audiences including DfT and Specifying Authorities, ORR, Network Rail and Infrastructure Managers, Client, Colleagues, Trades Unions, Stakeholders and Executive boards.

With a principal focus on business development and the operational aspects of rail sector transactions to deliver train services, in a changing environment, Andy has led teams which have delivered a range of propositions to manage organisational change, build timetables, improve performance, and contingency planning. Andy has worked within and led large multidisciplinary teams, led workstreams, both in the UK and internally, and developed operational concepts and readiness plans for a range of projects and a variety of project values up to £1.5bn.

Key Skills

- Specification and procurement of rail tenders
- Performance improvement
- Development of new operating systems
- Timetable deployment
- Train Crew Recruitment
- Station operations
- Trade Union engagement
- Rail Operations product development
- Selection and training

Recent selected projects

East West Rail: Procurement lead and rail operations technical advisor, East West Rail; responsible for technical tender documents, leading the business in development of the technical elements of the SQ & ITN, liaison with legal advisors and procurement specialists, specification of the operational timetable and associated governance and technical requirements with NR and supplier, leading specification and delivery of an integrated proposition of asset management and maintenance, customer experience and rail operations to the UK rail market, worth £1.5bn. Hybrid/London UK

DfT: Evaluator of confidential Train Operating Company ERMA & EMA submissions, evaluating Operational Performance of two TOC's in both Spring & Autumn 2022. London UK

ORR: Technical advisor rail operations, Office of Rail & Road (ORR), responsible for holding Network Rail to account and regulatory action in performance improvement, NWC Region. London UK

Transdev: Franchise Bid support: rail operations technical advice and support for Driver Only Operation & network development. Auckland, New Zealand

RSSB: Interim Professional Lead Operations and Performance for Research & Development. Provide internal and external rail advisory service and represented RSSB on National Better Operations Programme Board, Operational Standards Forum, Planning and Performance Forum, Performance Improvement Management

System. Lead and direct operations activities in R & D, led successful engagement with Executive Council level of Trade Unions. Assisted in development and design of innovative evidence-based policies. London, UK

Operator of Last Resort (DfT): Technical Advisor. Delivered due diligence, business improvement/assessment and collaboration with policy and technical experts to provide a complex programme of work with differing considerations. Built critical relationships with TOC and owning groups. Assessed infrastructure enhancements/timetable development/performance/traincrew/ changes to onboard roles (Driver Only Operation). London, UK

West Somerset Railway: Operations Director (heritage railway, voluntary position): Accountable business leader for all safety and compliance matters, and operational delivery.

Previous Positions Held

- **Operations and Performance Director, Go Ahead Group**
- **Head of Operations, Stagecoach Rail**
- **Head of Business Assurance, Chiltern Railways**
- **Control Centre Manager, Chiltern Railways**
- **Train Service Manager, GWR**
- **Duty Traincrew Manager, London Midland/Central Trains**
- **Station Operations Manager, Central Trains**
- **Station Manager, Central Trains**
- **Delay Information Coordinator, Central Trains**
- **Train Running Controller, English Welsh & Scottish Railways**

Qualifications and Professional Associations

- BSc (hons) Transport Management, Aston University 2003
- Chartered Member Institute of Logistics & Transport (CMILT)
- Member Chartered Institution of Railway Operators (MCIRO)
- Japan Railways Central – Regular liaison and engagement